COURT OPERATIONS COMMUNITY SURVEY

City of Parramatta invited community feedback via two surveys in late 2021/early 2022 regarding the operation and management of enclosed netball/tennis courts at:

- 1. Dundas Park
- 2. Dunrossil Park and George Kendall Riverside Park

The purpose of the surveys was to learn how the local community and court users prefer to access the courts. We asked, "Do you like the way the courts currently operate?" and "Are there ways Council can improve or increase access?"

Recommendations

The following recommendations have been endorsed by Council for when courts are programmed for tennis:

Introduce an online

Introduce a fee for

booking system to manage tennis bookings following upgrades tennis in line with Council's current tennis fees: \$10 p/h off-peak, \$12 p/h peak

How & who did we engage?

 \checkmark

Participate page views: 1,151 81 people completed a survey

 \checkmark

Postcards: 500 sent

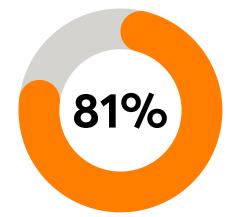


Onsite: 6 signs

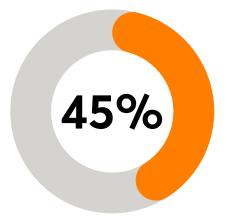
Survey 1: 69% lived in Dundas or Dundas Valley Survey 2: 57% use George Kendall & 35% Dunrossil courts

What did we hear?

Respondents told us about their preferences for access and operations for the courts:

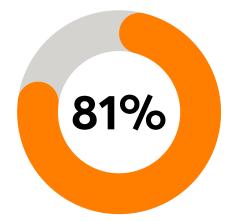


Prefer to turn up and access straight away instead of waiting for



Mind sharing the court with others; or sharing for certain sports

others to finish playing.



Support an online booking system to play tennis



Prepared to pay a booking fee for tennis

Themes shared through the consultation: can't share courts for tennis system works well at West Epping automatic small fee fair coaching at free courts hogging courts



system upgrades Dundas Park resolution

Keep up to date on this and many more projects at: participate.cityofparramatta.nsw.gov.au

